

WARRANTY INFORMATION

LIFETIME STRUCTURAL WARRANTY

Beasley Flooring warrants its products, in the original manufactured conditions to be compliant in defects, lamination, assembly, milling and dimension. Beasley Flooring products will remain in compliance from these below mentioned structural defects for the life of the original purchaser. This warranty is extended only to the original purchaser of the goods and is not transferable.

It is important to note that wood is a hygroscopic material and will expand and contract with changing moisture conditions (season to season). Some separation between boards will occur during seasonal environmental changes. **This is not considered a defect and is not covered by this warranty.**

WARRANTY EXCLUSIONS

Beasley Flooring warranty does not cover dents, defects or damages caused by the failure to follow all the manufacturer's installation procedures. Responsibility for proper storage, acclimation, inspection, and approval of wood floors falls to the consumer and installer prior to permanent installation. The homeowner and installer are the final inspectors of the product. Beasley Flooring is not responsible for labor costs associated with the repair or replacement of visually defective planks after the floor is installed. In addition, prior to installation, the installer should make certain that the job-site environment conditions are in accordance with the manufacturer's guidelines and that the subfloor is

properly inspected for moisture conditions according to the National Wood Flooring Association (NWFA) guidelines, which can be found on their website at <http://www.nwfa.org>. The moisture should be checked with a calibrated moisture meter and readings documented for future needs. The guidelines should also be consulted for installation over radiant heat underlayment.

Beasley Floorings warranty does not cover dents, scratches, defects, or damages caused by improper maintenance, pets, moving of heavy objects across the floor, insufficient protection, misuse or improper alterations of the original manufactured product. Beasley Flooring also states that Factory Finished flooring is harder and more scratch resistant than site finished floors. Any facial defects from a site finished floor will fall onto the finisher/installer of the floor.

Beasley Flooring warranty does not cover problems associated with or caused by the use of oil soaps, wax products (liquid or paste) or other household cleaners that are not recommended for cleaning or maintenance of the floor.

Beasley Flooring does not warranty for the reduction of gloss levels (factory finished and/or site finished) around windows and when all proper precautions are not taken such as rug pads.

Beasley Flooring warranty excludes non-factory applied finishes including, but not limited to, refinishing. Beasleys Flooring warranty does not cover dents, scratches, scrapes, defects, or damages caused by negligence, water, insects, pets, sports cleats, spiked or damaged heel shoes, vacuums not approved for hardwood floors, furniture, appliances, casters, falling or dropped objects or construction traffic.

Beasley Flooring warranty excludes indentations, scratches, defects or damages caused by neglect or abuse including, but not limited to, failure to properly protect furniture legs and feet with protective pads and properly functioning casters or improper protection during the construction process when moving heavy objects or sustaining heavy traffic.

Beasley Flooring warranty does not cover defects or damages caused by neglectful, manmade, and/or natural disasters including, but not limited to: leaking or broken plumbing, fire, flood, earthquake or standing water during or after construction.

RADIANT HEAT AND ENGINEERED FLOORING INSTALLATION

Documentation is required for moisture of subfloor prior to installation over radiant heat systems.

Must have an approved NWFA sub-floor for wood flooring.

With radiant heat, the heat source is beneath the flooring, so the engineered flooring may gain moisture or dry out faster than a similar floor in a home with a conventional HVAC system.

Installing Beasley Engineered over radiant heat fastening will be glue and nail/staple only.

Radiant systems work most effectively and with less trauma to the floor if the radiant heating process is **gradual**, based on small heat increases in relation to the external temperature.

When the slab has cured and at proper moisture, turn the heat on regardless of the season and leave it on for at least 2 months **before** installation of the wood flooring.

Engineered flooring must be properly acclimated (see above in acclimation section).

Consumer/Homeowner must accept seasonal gapping issues.

The following items are not covered by Beasleys Flooring warranty:

- Damage caused by cutting from sharp objects.
- Reduction in gloss, scratches, or indentations due to sand or other abrasives, pets, insects, construction traffic, or failure to maintain the floor as required.
- Color, shade, or texture variations between samples or replacement flooring and the actual material.
- Color differences between cabinets, walls, other flooring, and furniture.
- Changes in color due to exposure to sunlight or age.
- Deficiencies related to subfloor/floor assemblies and/or unevenness of floors caused by bad foundations, loosening fasteners and water damages.
- Noises (squeaks, etc.) associated with anything other than manufacturing defects of the flooring.
- Naturally occurring wood characteristics, such as variations in grain, color, mineral streaks, and knots.
- Natural expansion and contraction resulting in separation between boards or damage caused by low or excessive humidity < 40% relative humidity or > 60% relative humidity.
- Products sold as “Viking” are products sold “AS IS.”
- Beasley will not warranty commercial application of residential flooring without prior written consent from Beasley Flooring.

- Damage caused from installation, new construction, remodeling etc.
- Beasley Flooring will not warranty delamination when moisture readings have not been taken and documented.
- Warranty will not cover delamination or adhesive breakdown caused by subfloor moisture or water damage, including but not limited to, broken or leaking water pipes, flooding, prolonged wet mopping, wet-mopping spills, or weather conditions.

THE CUSTOMER AND INSTALLER ARE RESPONSIBLE FOR ANY AND ALL VISIBLE DEFECTS BEFORE INSTALLATION OF THE FLOOR. THE HOMEOWNER AND INSTALLER IS RESPONSIBLE FOR INSPECTING FLOORING UPON DELIVERY AND PRIOR TO INSTALLATION. WE ACCEPT NO RESPONSIBILITY FOR ANY LIABILITIES, CLAIMS OR EXPENSES, INCLUDING LABOR COSTS, WHERE FLOORING WITH VISIBLE DEFECTS HAS BEEN INSTALLED.

EXPANSION AND CONTRACTION

Engineered wood flooring is a natural product with hygroscopic properties (sponge like). Some contraction and expansion will occur. Changes in the product due to the natural properties of the wood will not be covered by the warranty. These occurrences and/or visual changes in the hardwood floor will frequently self-correct with seasonal climate changes or under normal environmental conditions. Beasley Flooring will not repair or replace a floor due to these natural changes caused by normal environmental conditions.

LIMITATION OF WARRANTY

Any attempt to replace, refinish, or repair the floor prior to Beasley Flooring inspection and authorized repair actions will void this warranty. No one other than Beasley Flooring will change or amend this warranty. This warranty in lieu of all other written or spoken agreements. There are no warranties, which extend beyond the face hereof.

LIMITS ON DAMAGE

In no event shall Beasley Flooring or its suppliers be liable for any direct, or indirect damages from the sale of this flooring. Beasley Floorings total liability under this warranty will not, under any circumstances, exceed the actual total price paid by the original purchaser for the flooring.

ADDITIONAL TERMS

This Warranty document services as the exclusive statement of warranty and is in lieu of all other expressed and/or other warranties. Beasley Flooring assumes no liability for incidental or consequential damages.

Beasley Flooring reserves the right to inspect any floor (National Inspector or Beasley Flooring Representative) when an issue or claim has been started.